



INFRASTRUCTURE TEAM UNDER PRESSURE TO “MAKE KUBERNETES WORK”

Industry: Mid to Large Enterprise IT

CLIENT OBJECTIVES

- Reduce Day 2 operational burden and firefighting
- Improve platform stability and recovery time
- Shift infrastructure teams from reactive support to enablement
- Increase confidence in Kubernetes as a long-term platform

CHALLENGE

VKS existed, but day2 operations consumed the infrastructure team’s time and limited adoption.

WHAT WE DID

- Strengthened the VKS foundation for production use
- Expanded delivery with improved observability and guardrails
- Transitioned ownership and responsibility to internal teams

TWO-SIDED SHIFT STEPS



3. Land



4. Expand



6. Ownership

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